Our Community Values

The UMSN culture is an empathy and values-driven environment for student learning and growth. The values we share include - accountability, diversity, excellence, initiative, integrity, and respect. To this we add equity and inclusion (DEI) as well as the EPIC values which guide our daily behaviors and interactions. When a challenge or concern arises, the UMSN has resources to support students as well as faculty and staff. This document provides a brief overview of resources for concerns related to the UMSN Academic and Professional Code of Conduct.

Academic and Professional Code of Conduct

The UMSN has a Code of Academic and Professional Conduct that all students are expected to uphold. The code can be found in these linked program specific student handbooks. Please see each Table of Contents for your convenience. Examples of academic and professional misconduct described in the code include, but are not limited to, plagiarism, cheating, falsification of data, and violating patient privacy. An alleged violation of the code must be shared with a Resolution Officer (RO) by any student, faculty or staff within 10 days of the relevant incident.

Resolution Officers

The UMSN has two RO’s within the UMSN Office for Health Equity and Inclusion. Dr. Kelly Shakoor (ksusewit@umich.edu/763-5360) supports undergraduates and Dr. Katie Nelson (kathrynn@umich.edu/763-4202) professional graduate (MSN/DNP) and PhD students. Questions and concerns related to the code can be sent to RO’s by email or phone. During the initial intake discussion, and using a framework for restorative justice, a variety of resources and pathways can be explored by students, faculty and staff depending on the specific situation. However, please see below visual description of the formal resolution pathway:
RO’s also support the UMSN student grievance process. This process provides an objective internal review of faculty and staff actions or UMSN committee decisions. The review is conducted by a panel of faculty and a student. For matters that may involve an RO, the appropriate administrator will convene the panel with the opportunity for input from the student initiating a grievance under this policy.

Additional Resources

Further detail about our community values, expected behaviors and responsibilities, Academic and Professional Code of Conduct, student grievance process and related student resources can be found in each of these linked program specific student handbooks. Those with concerns related to PhD students, can additionally access Rackham’s Academic Dispute and Resolution Policy linked here.

For students, faculty, and staff seeking support and guidance for resolving their own concern where possible, please see the EPIC Feedback Model and Communication Guidelines.

Non-Academic Concerns

Most matters involving non-academic concerns related to the University of Michigan-wide Statement of Student Rights and Responsibilities can be discussed directly with the University Office of Student Conflict Resolution. The Office website provides information that further defines these concerns, options for reporting, and depending on the situation, access to facilitated resolution services. If you are a student, faculty or staff member with a concern and you are still not sure which pathway is best, check with your RO to see which procedures you should follow as soon as possible as there may be a time limitation on the process. Please see these additional linked resources for guidance on Sexual and Gender-based Misconduct and Identity-Related Mistreatment as needed.

In cases of emergency and/or when appropriate, any violation may also be reported 24/7 to the University of Michigan Compliance Hotline and/or law enforcement:

- UM Compliance Hotline
  866-990-0111
  Follow hyperlink to: UM Compliance Online Reporting Form

- U-M Public Safety & Security (DPSS) 734-763-1131 (non-emergency) 911 (emergency)

- Ann Arbor Police Department 734-994-2911